

# Designated Critical Services

## Adults

- Safeguarding
- Emergency Duty team
- Emergency Homecare responses
- Placements and discharges from hospital
- Care home placements
- Extra care supported housing

## Children

- Safeguarding
- Emergency Duty team
- Placements and care packages
- Education provision (vulnerable children, key workers, free school meals)

## Housing

- Housing Emergency repairs
- Critical Housing safety (fire safety, gas safety)
- Emergency Housing provision

## Environment

- Highways management including obstructive vehicle removal
- Refuse collection
- Refuse disposal
- CCTV
- Emergency lighting (street lighting)
- Emergency licencing/enforcement and pest control

## Bereavement

- Registration of births and deaths
- Coroners service
- Public mortuary body storage
- LA funded crematoria and burial grounds

## Finance

- Revenues and benefits

## Human Resources

- Payroll

- Emergency recruitment

### **Corporate**

- Emergency planning and response
- Community Hub
- Coronavirus Hotline (7 days/week)
- Telephony for Housing Repairs, Benefits, Registrars, Adult Social Care
- Application processing for Planning, Concessionary Travel & FSM
- Careline, including Telecare
- Digital Services
- Business Support for Childrens' & Adults
- Scanning & Indexing services
- Public communications
- Health and safety
- Basic support services including IT
- Critical public health services including infectious disease control and expert advisory capacity
- Distribution of emergency financial aid

### **Planning**

- Critical planning decisions